## PRIVATE EDUCATION INSTITUTION-STUDENT CONTRACT

This Contract binds both the Private Education Institution (PEI) and the Student once both parties sign this Contract. If the Student is under eighteen (18) years of age, the Student will be represented by the Parent/Legal Guardian.

Stamford American International (1) Registered Name of PEI School Pte Ltd (STAMFORD) 200823594D **Registration Number** (2) **Full Name of Student** (as in NRIC for Singapore Citizen (SC) and Permanent Resident (PR) / as in passport for international student)\* NRIC Number (for SC/PR)\* Student's Pass Number (if available)/ Passport Number (for international student)\* Full Name of Parent/Legal Guardian\* (3) (if Student is under eighteen (18) years of age) NRIC/Passport Number\*

This Contract is made between:

Where non-applicable, put "N.A.". Leave no fields blank. State all dates in the format of DD/MM/YYYY.

# 1. COURSE INFORMATION AND FEES

- **1.1** The PEI will deliver the Course as set out in <u>Schedule A</u> to the Student, towards conferment of the stated qualification upon successful Course completion.
- 1.2 The PEI confirms that the Course has been permitted by the Committee for Private Education (CPE) and no amendments have been made to the Course as set out in <u>Schedule A</u>, unless otherwise permitted by CPE.
- **1.3** The Course Fees payable are set out in <u>Schedule B</u> and the optional Miscellaneous Fees in <u>Schedule C</u>.
- 1.4 The PEI considers payment made 7 days after the scheduled due date(s) in Schedule B as late. The PEI will explain to the Student its policy for late payment of Course Fees, including any late payment fee charged in Schedule C (if applicable) and any impact on Course/module completion (if applicable).

#### 2. REFUND POLICY

## 2.1 Refund for Withdrawal Due to Non-Delivery of Course:

The PEI will notify the Student within three (3) working days upon knowledge of any of the following:

<sup>\*</sup> Delete as appropriate by striking through.

- (i) It does not commence the Course on the Course Commencement Date;
- (ii) It terminates the Course before the Course Commencement Date;
- (iii) It does not complete the Course by the Course Completion Date;
- (iv) It terminates the Course before the Course Completion Date;
- (v) It has not ensured that the Student meets the course entry or matriculation requirement as set by the organisation stated in <u>Schedule A</u> within any stipulated timeline set by CPE;
- (vi) The Student's Pass application is rejected by Immigration and Checkpoints Authority (ICA);or
- (vii) In relation to Singapore citizens, approval has not been received from Ministry of Education (MOE).

The Student should be informed in writing of alternative study arrangements (if any), and also be entitled to a refund of the entire Course Fees and Miscellaneous Fees already paid should the Student decide to withdraw, within seven (7) working days of the above notice.

# 2.2 Refund for Withdrawal Due to Other Reasons:

If the Student withdraws from the Course for any reason other than those stated in Clause 2.1, the PEI will, within seven (7) working days of receiving the Student's written notice of withdrawal, refund to the Student an amount based on the table in <u>Schedule D</u>.

# 2.3 Refund During Cooling-Off Period:

The PEI will provide the Student with <u>a cooling-off period of seven (7) working days</u> after the date that the Contract has been signed by both parties.

The Student will be refunded the highest percentage (stated in <u>Schedule D</u>) of the fees already paid if the Student submits a written notice of withdrawal to the PEI within the cooling-off period, regardless of whether the Student has started the course or not.

## 3. ADDITIONAL INFORMATION

- **3.1** The laws of Singapore will apply to how this Contract will be read and to the rights the parties have under this Contract.
- **3.2** If any part of this Contract is not valid for any reason under the law of Singapore, this will not affect any other part of this Contract.
- **3.3** If the Student and the PEI cannot settle a dispute using the way arranged by the PEI, the Student and the PEI may refer the dispute to the CPE Mediation-Arbitration Scheme (<a href="https://www.ssg.gov.sg/cpe/student-services/dispute-resolution.html">https://www.ssg.gov.sg/cpe/student-services/dispute-resolution.html</a>).
- 3.4 All information given by the Student to the PEI will not be given by the PEI to anyone else, unless the Student signs in writing that he agrees or unless the PEI is allowed to give the information by law.
- 3.5 If there is any other agreement between the PEI and the Student that is different from the terms in this Contract, then the terms in this Contract will apply.
- 3.6 If the Student or the PEI does not exercise or delay exercising any right granted by this Contract, the Student and the PEI will still be able to exercise the same type of right under this Contract during the rest of the time the Contract continues.
- **3.7** If this Contract is also signed or translated in any language other than English and there is a difference from the English language copy of this Contract, the English language copy will apply.
- **3.8** The Stamford terms and conditions form part of the PEI-Student Contract and form the basis of a legal contract for educational services.

# SCHEDULE A COURSE DETAILS

Note: The information provided below should be the same as that submitted to the CPE.

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1)	Course Title	Stamford American International School (STAMFORD) Curriculum  Foundational Academic English with Teacher Guidance –
		Secondary Grade 10 (E-Learning)
2)	Course Duration (in months)	10 weeks
3)	Full-time or Part-time Course	Part-time Course
4)	Course Commencement Date	Semester 1: On or around 26 <sup>th</sup> July 2023 Semester 2: Block A - On or around 9 <sup>th</sup> January 2024 Block B - On or around 18 <sup>th</sup> March 2024 Block C - On or around 13 <sup>th</sup> May 2024
5)	Course Completion Date	Date of successful course completion based on English proficiency assessments (SLATE Plus).
6)	Date of Commencement of Studies if later than Course Commencement Date re: "N.A." if both dates are the same	N.A.
7)	Qualification	Certificate of Completion of:
/)	(Name of award to be conferred on the Student upon successful Course completion)	Foundational Academic English with Teacher Guidance – Secondary Grade 10 (E-Learning)
8)	Organisation which develops the Course	Stamford American International School Pte Ltd (STAMFORD).
9)	Organisation which awards/ confers the qualification	Stamford American International School Pte Ltd (STAMFORD).
10)	Course entry requirement(s)	Students must have successfully completed the 9th Grade. The minimum age for entry is 15.
11)	Course schedule with modules and/or subjects	Course schedules are provided in the printed school publications entitled:  Foundational Academic English Program Handbook
12)	Scheduled holidays (public and school) and/or semester/term break for course	This Course runs for a period of 2.5 continuous months therefore there are no scheduled holidays during the Course period other than gazetted Singapore public holidays.
13)	Examination and/or other assessment period	There is continual assessment of each student's achievements. Teachers use a variety of techniques including testing for knowledge and skills, observations, portfolios of children's work and analysis of book, project, and practical work. Attitude,

	learning skills, social relationships, and effort are considered equally important when looking at the overall development of a student. Parent/Student/Teacher conferences are held for discussions of each child's social and academic progress.
	Students are assessed towards the end of the Course to determine if they have successfully completed the requirements. Their assessments are based on SLATE Plus test score (1-5 scale).
	Students must attain a minimum 3.5 score on the SLATE Plus Test to obtain the Qualification.
14) Expected examination results release date	Detailed descriptive reports are distributed twice during the Course. For January entry, a detailed report is distributed in June. For July entry, a detailed report is distributed in December.
15) Expected award conferment date	Students who complete the FAE course of the October cohort will be eligible for application to the respective PCS grade in the January intake. Students who complete the FAE course of the March or May cohort will be eligible for application to the respective PCS grades in July.
16) Mode of course delivery	Foundational Academic English with Teacher Guidance — Secondary Grade 10 (E-Learning) program expects for students to commit a minimum of 1 hour each weekday. Students will have 1 hour of teacher guidance during the weekday, and 3 hours on the weekend. During the remaining hours on the weekdays, students are expected to work through the content independently.

# SCHEDULE B COURSE FEES

Fees Breakdown  Note: show full breakdown of total payable course fees	Total Payable per Semester (with GST, if any) (S\$)
Foundational Academic English with Teacher Guidance – Secondary Grade 10 (E-Learning) Course Fee Included in Course Fee: Course Material Fee	\$3,681.00
Fee Protection Scheme Insurance ( <b>FPS</b> ) Inclusive of 9% GST	¢2.691.00
Total Course Fees Payable:^	\$3,681.00
No of Instalments:	1

<sup>^</sup> The total course fees payable should be fully protected as required by EduTrust FPS.

# **INSTALMENT SCHEDULE**

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Instalment <sup>1</sup> Schedule	Amount (with GST, if any) (S\$)	Date Due <sup>2</sup>
Foundational Academic English with		
Teacher Guidance – Secondary Grade 10		For Jan entry, 01 Jan
(E-Learning) Course Fee		For Jul entry, 01 Jul
Instalment	\$3,681.00	
Total Course Fees Payable:		\$3,681.00

<sup>&</sup>lt;sup>1</sup> Each instalment amount <u>shall not exceed</u> the following:

<sup>• 12</sup> months' worth of fees for EduTrust certified PEIs\*

<sup>\*</sup> Delete as appropriate by striking through.

<sup>#</sup> or such later date as may be specified in your fee invoice.

<sup>&</sup>lt;sup>2</sup> Each instalment after the first shall be collected within one week before the next payment is scheduled.

# SCHEDULE C MISCELLANEOUS FEES<sup>3</sup>

Purpose of Fee	Amount (with GST, if any) and When Payable (S\$)
Application Fee (non-refundable)	129.00 Upon application
Enrolment Fee	0 Non-applicable
Examination Fee	0 – 2,000.00* Upon registration for examination
Report Copy Fee	15.00* Prior to issuance of report
Bank / Transfer Charges	20.00 - 30.00* Varies between banks
Convenience charge where payment of fees is made via credit card	2.5% of the fee amount payable
Penalty for late fee payment	2.0% per month on any overdue amount as per the Course Fee Instalment Schedule Due Dates

<sup>\*</sup> These figures are estimates only and notification will be made of the actual amount prior to payment

<sup>\*\*</sup> Will be invoiced together with Course Fee, if applicable. Non-refundable and non-transferable

<sup>3.</sup> Miscellaneous Fees refer to any non-compulsory fees which the students pay only when applicable. Such fees are normally collected by the PEI when the need arises

# SCHEDULE D REFUND TABLE

% of [the amount of fees paid under Schedules B and C]	If Student's written notice of withdrawal is received:
100%	On or before Jul 1 <sup>st</sup> in relation to students due to commence during semester 1 (July to December); or On or before Jan 1 <sup>st</sup> for students due to commence in semester 2 (January to June).
0%	After Jul 1 <sup>st</sup> in relation to students due to commence during semester 1 (July to December); or  After Jan 1 <sup>st</sup> for students due to commence in semester 2 (January to June).
0%	After the commencement of a semester. If a student has commenced school during semester 1 or semester 2 there will be no refund of tuition fees for early withdrawal regardless of when notice of withdrawal is given.

The Application Fee is strictly non-refundable and non-transferable.

The Enrolment Fee is non-refundable and non-transferable except in the following circumstances:

- 1) Stamford is unable to offer a place to a student applicant due to denial of student pass or approval by the relevant Singapore authorities
- 2) Stamford is unable to offer a place to a student applicant due to waitlist for the relevant year level and the student applicant elects not to be placed on the waitlist.
- 3) Student applicant does not meet the eligibility criteria for enrolment at Stamford.
- 4) Stamford is unable to offer a place to a student applicant due to sibling priority policy as published by Stamford.

The Enrolment Fee will be refunded in full in the event a student applicant cannot be accepted at Stamford for the reasons set out in 1) to 4) as determined by Stamford in its sole discretion.

The parties hereby acknowledge and agree to the terms stated in this Contract.

SIGNED by the PEI

Mark Wengel

Seal of PEI

Authorized Signatory of the PEI

Name: Dr. Mark Wenzel Title: Superintendent

Date:

SIGNED by the parent or legal guardian (if the student is under eighteen (18) years of age)

By marking this tick box, I hereby declare that I am the parent/legal guardian identified at the top of page 1 of this contract and agree that my marking of this tick box is intended to be equivalent to applying my personal written signature on this contract and may be relied upon by the School to the same extent. Further, by marking this tick box, I declare that all the information submitted by me in this contract is true and accurate and I hereby accept and agree to be bound by all the terms and conditions of this contract and the terms, conditions and policies of the School.

Date:

# FORM 12 PRIVATE EDUCATION ACT (No. 21 of 2009) PRIVATE EDUCATION REGULATIONS

## **ADVISORY NOTE TO STUDENTS**

This note is for a prospective student.

You are strongly encouraged to thoroughly research on the private education institution (PEI) conducting the course before signing up for any course. You should consider, for example, the reputation of the PEI, the teacher-student ratio of its classes, the qualifications of the teaching staff, and the course materials provided by the PEI.

By signing and returning the Student Contract (the "Contract"), you agree to the terms and conditions which will bind you and the PEI, if you accept the PEI's offer of a place in a course of study offered or provided by the PEI.

You should ask the PEI to allow you to read a copy of the Contract (with all blanks filled in and options selected) in both English and the official language of your home country, if necessary. For your own protection, you should review all the PEI's policies, and check carefully that you agree to all the terms of the Contract, including the details relating to each of the following sections, before signing the Contract:

- a. The duration of the course, including holidays and examination schedules, and contact hours by days and week;
- b. The total fees payable, including course fees and other related costs;
- c. Dates when respective payments are due;
- d. The refund policy in the event of voluntary withdrawal (by you) or enforced dismissal from the course or programme (by PEI);
- e. The Fee Protection Scheme you are subscribed to and its coverage;
- f. The dispute resolution methods available; and
- g. Information about the PEI's policies on academic and disciplinary matters.
- h. The degree or diploma or qualifications which will be awarded to you upon successful completion of the course.

If you have any doubts about the contents of the Contract, or if the terms are different from what the agent or the PEI have informed you previously, or advertise, you should always seek advice and/ or clarifications before signing the Contract.

This	portion below is to be comple-	ed by the signatory of th	he Student Contract, i.e. either the student, or if the
	ent is below the age of 18, his		, , , , , , , , , , , , , , , , , , ,
		, , , , , , , , , , , , , , , , , , ,	
I.		, NRIC/Passpor	rt number .
-,	(name of student/parent/guardian)		(NRIC/passport no.)
have	e read and understood this adv	isory note before signing	g the Student Contract for myself / my ward**
(	(N	RIC/passport)	) with Stamford American International School.
X	(name of ward)		(name of PEI)
SIGN	IED by the parent or legal gua	dian (if the student is u	nder eighteen (18) years of age)
	By marking this tick box, I her	eby declare that I am the	e parent/legal guardian identified above and agree that
	my marking of this tick box is	intended to be equival	lent to applying my personal written signature on this
	,	•	same extent. Further, by marking this tick box, I declare
	·		ract is true and accurate and I hereby accept and agree

Date:

School.

to be bound by all the terms and conditions of this contract and the terms, conditions and policies of the

# PE Regulations 25(5)(a)

# PRIVATE EDUCATION ACT (No. 21 of 2009)

# **ADMINISTRATION OF COURSES**

# **Acknowledgement of Course Commencement**

On behalf of my child/dependent, I hereby acknowledge that if the confirmed date of enrolment commencement is after the course commencement date (Refer to Schedule A: Course Details, Item 4 – Course Commencement Date), that the course applied will have commenced prior to my child/dependent's enrolment at Stamford American International School.

SIGNED by the parent or legal guardian (if the student is under eighteen (18) years of age)
My marking of this tick box is intended to be equivalent to applying my personal written signature on this contract and may be relied upon by the School to the same extent. Further, by marking this tick box, I declare that all the information submitted by me in this contract is true and
accurate and I hereby accept and agree to be bound by all the terms and conditions of this contract and the terms, conditions and policies of the School.
Date:
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