#### PRIVATE EDUCATION INSTITUTION-STUDENT CONTRACT

This contract ("Contract") is made BETWEEN:

| (1) | Registered Name of Private Education Institution (PEI)  | : | Stamford American<br>International School Pte<br>Ltd |
|-----|---|---|--|
|     | Registration Number   | : | 200823594D   |
|     | (the "PEI")   |   |  |
|     | Registered Address  | : | 1 Woodleigh Lane<br>Singapore 357684                 |
|     |   |   |  |
|     | (To be used if the Student is 18 and above years of age).   |   |  |
| (2) | Full Name of Contracting Party  | : |  |
|     | (The name has to be as per NRIC for Singapore Citizen (SC) and Permanent Resident (PR) and as in passport for foreigners.)  | > |  |
|     | NRIC/FIN/Passport Number  | : |  |
|     | (NRIC number is meant to be stated where the Contracting Party is an SC/PR. FIN/Passport Number is meant to be stated where the Contracting Party is not an SC/PR. Please delete as appropriate by striking through.) |   |  |
|     | (the "Contracting Party")   | • |  |
|     | OR  |   |  |
|     | (To be used if the Student is under 18 years of age).   |   |  |
| (2) | Full Name of Contracting Party (Parent/Legal Guardian) (The name has to be as per NRIC for Singapore Citizen (SC) and Permanent Resident (PR) and as in passport for foreigners.)                                     | : |  |
|     | NRIC/FIN/Passport Number  | : |  |
|     | (NRIC number is meant to be stated where the Contracting Party is an SC/PR. FIN/Passport Number is meant to be stated where the Contracting Party is not an SC/PR. Please delete as appropriate by striking through.) |   |  |
|     | (the "Contracting Party") on behalf of  |   |  |
|     | Full Name of Student  | : |  |
|     | (The name has to be as per NRIC for Singapore Citizen (SC) and Permanent Resident (PR) and as in passport for foreigners.)  | _ |  |
|     | NRIC/FIN/Passport Number  | : |  |
|     | (NRIC number is meant to be stated where the Student is an SC/PR. FIN/Passport Number is meant to be stated where the Student is not an SC/PR. Please delete as appropriate by striking through.)                     |   |  |
|     | (the "Student")   |   |  |

#### 1. **DEFINITIONS**

**1.1** In the Contract, the following words and expressions shall have the following meanings:

"Cooling-Off Period" Shall refer to the period of ten (10) calendar days

commencing from and including the date of this

Contract.

"Course" Shall refer to the course described in Schedule A.

"Course Fee" Shall refer to the compulsory fees to be charged

by the PEI on account of the Student's undertaking of the Course and as stated in

Schedule B.

"Course Commencement Date" Shall refer to the date of commencement of the

Course as scheduled by the PEI and shall be as

stated in Item 4 of Schedule A.

"Course Completion Date" Shall refer to the date of completion of the Course

as scheduled by the PEI, and shall be as stated

in Item 5 of Schedule A.

"Developer/Proprietor" Shall refer to the person who developed the

Course, or who is the proprietor of the Course, as

stated in Item 8 of Schedule A.

"ICA" Shall have the meaning assigned to it in Clause

3.1(e).

"Miscellaneous Fees" Shall refer to non-compulsory fees potentially

chargeable by the PEI on account of, or arising from, the Student's undertaking of the Course,

and as described in Schedule C.

"Permitted Course Duration" Shall refer to the permitted duration of the Course starting on and from the Course Commencement

starting on and from the Course Commencement Date and ending on the Course Completion Date

(both dates inclusive).

"Private Education Mediation- Shall refer to the dispute resolution scheme under

Arbitration Scheme" the Private Education (Dispute Resolution

Schemes) Regulations 2016.

"Refund Event" Shall have the meaning assigned to it in Clause

3.1.

"SSG" Shall refer to the SkillsFuture Singapore Agency

established pursuant to Section 3 of the

SkillsFuture Singapore Agency Act 2016.

"Student Pass" Shall be as described on www.ica.gov.sg or such

other website which operates in lieu thereof.

#### 2. COURSE INFORMATION AND FEES

2.1 The PEI shall provide the Course as set out in Schedule A to the Student. The PEI shall not make any change to any detail of the Course set out in Schedule A unless it has obtained the prior written consent of the Contracting Party and, where required under the *Private Education Act 2009* or the subsidiary legislation thereunder, the prior written consent of SSG.

For the avoidance of doubt, if it is stated in Schedule A that the Course includes industrial attachment, the PEI shall use reasonable endeavours to ensure that such industrial attachment is provided to the Student.

#### **2.2** The PEI represents and warrants that:

- (a) The person stated in Item 8 of Schedule A is the Developer/Proprietor of the Course and that the PEI has obtained all necessary permissions, licenses and approvals for the provision of the Course to the Student.
- (b) It has obtained SSG's permission to conduct the Course and that it has not made any such changes to the Course which would require it to re-apply to SSG for permission to conduct the Course.
- (c) The PEI has verified that the Student meets the Course entry requirements set out in Item 10 of Schedule A.
- (d) The information set out in Items 1 to 5 and 7 to 17 of Schedule A is correct, complete and not inconsistent with the details submitted to the SSG to obtain its permission to provide the Course.
- 2.3 PEI undertakes that the Student will be awarded or conferred the qualification stated in Item 7 of Schedule A by the organisation named in Item 9 of Schedule A upon the Student's successful completion of the Course, and having met all the requirements of the award/qualification.
- 2.4 The parties agree that Schedule B and Schedule C set out all fees payable (potentially or otherwise) by the Contracting Party to the PEI for the Course or arising from the Student's undertaking of the Course.
- 2.5 The Contracting Party shall pay the Course Fees in the amount and by the timelines as stated in the instalment schedule in Schedule B and the Miscellaneous Fees as per the timelines stated in each invoice for the Miscellaneous Fees issued by the PEI to the Contracting Party.

The PEI considers a payment made 7 days after the scheduled due date(s) in Schedule B for the Course Fees and 7 days after the scheduled due date(s) in the invoices for the Miscellaneous Fees as late. The PEI will explain to the Student its policy for the late payment of Course Fees and Miscellaneous Fees, and any impact on the Course/module completion (if applicable).

#### 3. TERMINATION AND REFUND POLICY (Please refer to the diagram in Schedule E)

- The PEI will notify the Student in writing within three (3) working days after becoming aware of any of the following (each a "**Refund Event**"):
  - (a) It cannot commence the provision of the Course on the Course Commencement Date:
  - (b) It cannot complete the provision of the Course by the Course Completion Date;

- (c) The Course will be terminated before the Course Completion Date;
- (d) The Student does not meet the course entry or matriculation requirements as stated in Schedule A: or
- (e) The Immigration & Checkpoints Authority of Singapore (the "ICA") rejects the Student's application for the Student Pass.
- **3.2** Where any of the Refund Events in Clause 3.1(a) to (c) above has occurred:
  - (a) The PEI shall use reasonable efforts to make alternative study arrangements for the Student and shall propose such alternative study arrangements in writing to the Contracting Party, within ten (10) working days of informing the Contracting Party of the Refund Event.
  - (b) If the Contracting Party accepts such alternative study arrangements, the PEI shall set forth such alternative study arrangements in a written contract and this Contract shall automatically terminate on the date that such new written contract comes into effect.
  - (c) If the PEI does not propose alternative study arrangements to the Contracting Party within the time stipulated in Clause 3.2(a) above, or the Contracting Party does not accept such alternative study arrangements, the Contracting Party may forthwith terminate this Contract by way of a written notice to the PEI.
- 3.3 Where any of the Refund Events in Clauses 3.1(d) to (e) has occurred, the PEI shall forthwith terminate this Contract by way of a written notice to the Contracting Party.
- 3.4 If the Contract is terminated pursuant to Clause 3.2(b) read with Clause 3.1(a), the PEI shall refund all Course Fees and Miscellaneous Fees paid by the Contracting Party within seven (7) working days of the termination.
- 3.5 If the Contract is terminated pursuant to Clause 3.2(b) read with either Clause 3.1(b) or Clause 3.1(c), the PEI shall refund the Course Fees and Miscellaneous Fees in proportion to the uncompleted portion or duration of the Course, whichever is higher, to the Contracting Party within seven (7) working days of the termination.
- 3.6 If the Contract is terminated pursuant to Clause 3.3 or Clause 3.2(c) read with Clause 3.1(a), the PEI shall refund all Course Fees and Miscellaneous Fees paid by the Contracting Party within seven (7) working days of the termination.
- 3.7 If the Contract is terminated pursuant to Clause 3.2(c) read with either Clause 3.1(b) or Clause 3.1(c), the PEI shall refund the Course Fees and Miscellaneous Fees in proportion to the uncompleted portion or duration of the Course, whichever is higher, to the Contracting Party within seven (7) working days of the termination.

#### 3.8 Refund for Withdrawal During the Cooling-Off Period:

Notwithstanding anything herein contained, the Contracting Party shall be entitled to, without any liability whatsoever to the PEI, forthwith terminate the Contract at any time within the Cooling-Off Period by way of a written notice to the PEI. The PEI shall return all Course Fees and Miscellaneous Fees paid to it within seven (7) working days of the receipt of the written notice.

#### 3.9 Refund for Withdrawal Outside the Cooling-Off Period:

Without prejudice to Clauses 3.1 to 3.8 above, the Contracting Party may terminate the Contract at any time before the Course Completion Date by providing a written notice to the PEI. Upon receipt of such notice, the PEI shall within seven (7) working days, refund

to the Contracting Party such amount (if any) as determined in accordance with Schedule D.

#### 4. ADDITIONAL INFORMATION

- **4.1** This Contract shall be interpreted in accordance with the laws of Singapore. Subject to the *Private Education (Dispute Resolution Schemes) Regulations 2016*, the courts of Singapore shall have exclusive jurisdiction to settle any claim, dispute or disagreement arising out of or relating to this Contract.
- 4.2 If any provision of this Contract is adjudged to be illegal, invalid or unenforceable, in whole or in part, such provision or part of it shall, to the extent that it is illegal, invalid or unenforceable, be deemed not to form part of this Contract and shall not affect the validity, legality and enforceability of the remainder of this Contract.
- 4.3 The PEI shall treat all personal information provided by the Student or Contracting Party as strictly confidential and shall not disclose any such personal information to any third-party, unless it has obtained the prior written consent of the Contracting Party or such disclosure is required under the law.
- **4.4** This Contract contains the whole agreement between the parties in respect of its subject matter and supersedes all previous discussions, correspondences and understanding between the parties in respect of such subject matter.
- 4.5 In no event shall any delay, failure or omission on the part of either party in exercising any right, power, privilege, claim or remedy arising under or pursuant to this Contract constitute a waiver of that right, power, privilege, claim or remedy, unless expressly given in writing. No waiver of a breach of this Contract shall be deemed to be a waiver of any other or subsequent breach of this Contract.
- **4.6** If this Contract is also signed in or translated into any language other than English, the English language version shall prevail in the event of any inconsistency.
- **4.7** A person who is not a party to this Contract shall have no right under the *Contracts (Right of Third Parties) Act* 2001 to enforce any of its terms.

## SCHEDULE A COURSE DETAILS

| 1)               | Course title  | Stamford American International School (STAMFORD) Curriculum   |
|------------------|---|--|
|                  |   | Foundational Academic English with Teacher Guidance – Secondary Grade 7 (E-Learning)   |
| 2)               | Permitted Course Duration (in months)   | 10 weeks   |
|                  | e: This does not include the period of the strial attachment, if any.                               |  |
| 3)               | Whether the Course is a full-time or part-time Course   | Part-time Course   |
| 4)               | Course Commencement Date (DD/MM/YYYY)   | Semester 1: Block A – 22/07/2024 Block B – 30/09/2024 Semester 2: Block A – 06/01/2025 Block B – 17/03/2025  |
| 5)               | Course Completion Date (DD/MM/YYYY)   | Date of successful course completion based on English proficiency assessments (SLATE Plus).  |
| 6)               | Date of Commencement of studies if later than Course Commencement Date                              | (0)  |
| 7) Qualification |   | Certificate of Completion of:  |
| ,                | (Name of qualification to be conferred on the Student upon the successful completion of the Course) | Foundational Academic English with Teacher Guidance – Secondary Grade 7 (E-Learning)   |
| 8)               | Developer/Proprietor of the Course  | Stamford American International School Pte Ltd (STAMFORD).   |
| 9)               | Organisation which awards/<br>confers the qualification   | Stamford American International School Pte Ltd (STAMFORD).   |
| 10)              | Course entry requirement(s)   | Students must have successfully completed the 6th Grade. The minimum age for entry is 12.  |
| 11)              | Course schedule (with modules and/or subjects referred to)  | Course schedules are provided in the printed school publications entitled:  Foundational Academic English Program Handbook   |
|                  | e: Attachment(s) may be included to show information.   | 1 Sandational Academic English 1 Togram Handbook   |
|                  | Scheduled holidays (public and school) and/or semester/term breaks relevant to the Course           | This Course runs for a period of 2.5 continuous months therefore there are no scheduled holidays during the Course period other than gazetted Singapore public holidays. |
|                  | e: Attachment(s) may be included to show information.   |  |

| 13) Examination and/or other assessment and/or assignment period(s)  Note: Attachment(s) may be included to show the information.        | There is continual assessment of each student's achievements. Teachers use a variety of techniques including testing for knowledge and skills, observations, portfolios of children's work and analysis of book, project, and practical work. Attitude, learning skills, social relationships, and effort are considered equally important when looking at the overall development of a student. Parent/Student/Teacher conferences are held for |
|--|--|
|  | discussions of each child's social and academic progress.  |
|  | Students are assessed towards the end of the Course to determine if they have successfully completed the requirements. Their assessments are based on SLATE Plus test score (1-5 scale).   |
|  | Students must attain a minimum 1.5 score on the SLATE Plus Test to obtain the Qualification.   |
| 14) Expected final examination results release date (DD/MM/YYYY)   | Detailed descriptive reports are distributed twice during the Course. For January entry, a detailed report is distributed in June. For July entry, a detailed report is distributed in December.   |
| Note: The date shall not be more than three (3) months after the completion of the final examination, unless otherwise permitted by SSG. |  |
| 15) Expected date of conferment of the qualification (DD/MM/YYYY)  | Students who complete the FAE course of the October cohort will be eligible for application to the respective PCS grade in the January intake. Students who complete the FAE course of the March or May cohort will be eligible for application to the respective PCS grades in July.  |
| 16) Does the Course include any industrial attachment?   | No   |
| 17) Duration of the industrial attachment  | Not Applicable   |

## SCHEDULE B COURSE FEES

| Fees Breakdown   | Total Payable per course<br>(with GST, if any)<br>(S\$) |
|--|---|
| Foundational Academic English with Teacher Guidance –Secondary Grade 7 (E-Learning) Course Fee Included in Course Fee: Course Material Fee Fee Protection Scheme Insurance (FPS) Inclusive of 9% GST | 3,830.00  |
| Total Course Fees Payable  | 3,830.00  |

<sup>\*</sup> The fees stipulated within this schedule are subject to annual revisions.

#### **INSTALMENT SCHEDULE**

| Instalment <sup>1</sup> Schedule | Amount (with GST, if any) (S\$) | Date Due <sup>2</sup>  |
|----------------------------------|---------------------------------|------------------------|
| Foundational Academic English    |                                 | For Jan entry, 01 Jan  |
| with Teacher Guidance –          | 30                              | For July entry, 01 Jul |
| Secondary Grade 7 (E-Learning)   |                                 | For July entry, or Jul |
| Course Fee                       |                                 |                        |
| Instalment                       | 3,830.00                        |                        |
| Total Course Fees Payable:       |                                 | 3,830.00               |

- 1. Each instalment amount shall not exceed the following:
  - 12 months' worth of Course Fees for EduTrust certified PEIs\*; or
  - 6 months' worth of Course Fees for non-EduTrust-certified PEIs with Industry-Wide Course Fee Insurance Scheme (IWC)\*; or
  - 2 months' worth of Course Fees for non-EduTrust-certified PEIs without IWC\*.

    \* Delete as appropriate by striking through.
- 2. Each instalment after the first shall be collected within one week before the next payment scheduled.

## SCHEDULE C MISCELLANEOUS FEES

| Type and Purpose of Fees   | Amount (with GST, if any) (S\$)  |
|--|--|
| Application Fee (non-refundable)                                 | 130.00 Upon application  |
| Enrolment Fee  | 0<br>Non-applicable  |
| Examination Fee  | 0 – 2,000.00* Upon registration for examination  |
| Report Copy Fee  | 15.00* Prior to issuance of report   |
| Bank / Transfer Charges  | 20.00 - 30.00*<br>Varies between banks   |
| Convenience charge where payment of fees is made via credit card | 2.5% of the fee amount payable   |
| Penalty for late fee payment                                     | 2.0% per month on any overdue amount as per the Course Fee Instalment Schedule Due Dates |

<sup>\*</sup> The fees stipulated within this schedule are subject to annual revisions.

#### SCHEDULE D REFUND POLICY

| % of [the amount of Course<br>Fees and Miscellaneous Fees<br>paid under Schedules B and C] | If the Contracting Party's written notice of withdrawal is received:   |
|--|--|
| 100%   | On or before July 1st in relation to students due to commence during semester 1 (July to December); or On or before Jan 1st for students due to commence in semester 2 (January to June).                              |
| 0%   | After July 1st in relation to students due to commence during semester 1 (July to December); or After Jan 1st for students due to commence in semester 2 (January to June).  |
| 0%   | After the commencement of a semester. If a student has commenced school during semester 1 or semester 2 there will be no refund of tuition fees for early withdrawal regardless of when notice of withdrawal is given. |

The Application Fee is strictly non-refundable and non-transferable.

The Enrolment Fee is non-refundable and non-transferable except in the following circumstances:

- 1) Stamford is unable to offer a place to a student applicant due to denial of student pass or approval by the relevant Singapore authorities.
- 2) Stamford is unable to offer a place to a student applicant due to waitlist for the relevant year level and the student applicant elects not to be placed on the waitlist.
- 3) Student applicant does not meet the eligibility criteria for enrolment at Stamford.
- 4) Stamford is unable to offer a place to a student applicant due to sibling priority policy as published by Stamford.

The Enrolment Fee will be refunded in full in the event a student applicant cannot be accepted at Stamford for the reasons set out in 1) to 4) as determined by Stamford in its sole discretion.

The Technology Fee and Facilities Fee are strictly non-refundable and non-transferable in all circumstances.

### SCHEDULE E SECTION 3

#### **REFUND EVENTS**

Section 3.1(a):
PEI cannot
commence
Course on the
Course
Commencement
Date

Section 3.1(b):
PEI cannot
complete the
Course on the
Course
Completion
Date

Section 3.1(c):
PEI terminates
the Course
before the
Course
Completion
Date

Section 3.1(d): Student does not meet entry or matriculation requirements in Schedule A

Immediate termination of the

Contract by the PEI and full refund

Section 3.1(e): Student's Student Pass application rejected by the ICA.

PEI to recommend alternative study arrangements

PEI cannot recommend alternative study arrangements or such arrangements are not accepted by the Student

PEI recommends alternative study arrangements and these are accepted by the Student

#### Clause 3.1(a)-

Termination of Contract by Contracting Party and full refund

Clauses 3.1(b) and (c)-Termination of Contract by Contracting Party and pro-rata refund

#### Clause 3.1(a)-

Automatic termination of this Contract and full refund. New contract to be signed

Clauses 3.1(b) and (c)- Automatic termination of this Contract and pro-rata refund. New contract to be signed

| The parties hereby acknowledge and agree to the terms stated in this Contract.   |
|--|
| SIGNED by the PEI  |
| Authorised Signatory of the PEI Name: Dr. Mark Wenzel Date:  |
| SIGNED by the parent or legal guardian (if the student is under eighteen (18) years of age)  |
| By marking this tick box, I hereby declare that I am the parent/legal guardian identified at the top of page 1 of this contract and agree that my marking of this tick box is intended to be equivalent to applying my personal written signature on this contract and may be relied upon by the School to the same extent. Further, by marking this tick box, I declare that all the information submitted by me in this contract is true and accurate and I hereby accept and agree to be bound by all the terms and conditions of this contract and the terms, conditions and policies of the School. |
| Date:  |

Regulation 25(5)(b)

## FORM 12 PRIVATE EDUCATION ACT (No. 21 of 2009) PRIVATE EDUCATION REGULATIONS

#### **ADVISORY NOTE TO STUDENTS**

This note is for a prospective student.

You are strongly encouraged to thoroughly research on the private education institution (PEI) conducting the course before signing up for any course. You should consider, for example, the reputation of the PEI, the teacher-student ratio of its classes, the qualifications of the teaching staff, and the course materials provided by the PEI.

By signing and returning the Student Contract (the "Contract"), you agree to the terms and conditions which will bind you and the PEI, if you accept the PEI's offer of a place in a course of study offered or provided by the PEI.

You should ask the PEI to allow you to read a copy of the Contract (with all blanks filled in and options selected) in both English and the official language of your home country, if necessary. For your own protection, you should review all the PEI's policies, and check carefully that you agree to all the terms of the Contract, including the details relating to each of the following sections, before signing the Contract: a. The duration of the course, including holidays and examination schedules, and contact hours by days and week:

- b. The total fees payable, including course fees and other related costs:
- c. Dates when respective payments are due;
- d. The refund policy in the event of voluntary withdrawal (by you) or enforced dismissal from the course or programme (by PEI);
- e. The Fee Protection Scheme you are subscribed to and its coverage;
- f. The dispute resolution methods available; and

Date:

- g. Information about the PEI's policies on academic and disciplinary matters.
- h. The degree or diploma or qualifications which will be awarded to you upon successful completion of the course.

If you have any doubts about the contents of the Contract, or if the terms are different from what the agent or the PEI have informed you previously, or advertise, you should always seek advice and/ or clarifications before signing the Contract.

|                               | on below is to be comple<br>tudent is below the age o                                 |  |   | , i.e. either the student,  |
|-------------------------------|---|--|---|---|
| OI II IIIC S                  | tudent is below the age of  | or 10, fils parent or guard  | iiai i.   |   |
| l,                            |   | , NRIC/Passport  | number  |   |
|                               | (name of student/parent/guardian)   |  |   | (NRIC/passport no.)   |
| have read                     | d and understood this adv   | visory note before signir  | g the Student Contr   | act for myself / my ward**  |
|                               | (NRIC/  | passport)  |   | erican International School.<br>of PEI)   |
| SIGNED                        | by the parent or legal g  | uardian (if the student  | is under eighteen   | (18) years of age)  |
| agre<br>signa<br>mark<br>accu | e that my marking of this<br>ature on this contract an<br>king this tick box, I decla | s tick box is intended to<br>ad may be relied upon l<br>re that all the information<br>and agree to be bound | be equivalent to ap<br>by the School to the<br>on submitted by me | ardian identified above and oplying my personal written e same extent. Further, by in this contract is true and d conditions of this contract |

# PE Regulations 25(5)(a) PRIVATE EDUCATION ACT (No. 21 of 2009) ADMINISTRATION OF COURSES Acknowledgement of Course Commencement

On behalf of my child/dependent, I hereby acknowledge that if the confirmed date of enrolment commencement is after the course commencement date (Refer to Schedule A: Course Details, Item 4 – Course Commencement Date), that the course applied will have commenced prior to my child/dependent's enrolment at Stamford American International School.

| SIGNED by the parent or legal guardian (if the student is under eighteen (18) years age)   | of  |
|--|-----|
| My marking of this tick box is intended to be equivalent to applying my personal written signature on this contract and may be relied upon by the School to the same extent. Further by marking this tick box, I declare that all the information submitted by me in this contract true and accurate and I hereby accept and agree to be bound by all the terms and condition of this contract and the terms, conditions and policies of the School. | er, |
| Date:  |     |